

Ms. Susanne Gaddis The Communications Doctor 118 Pinoak Court Chapel Hill, NC 27514

Dear Susanne:

Thank you for being part of our recent PRHTA Annual Convention and Trade Show. We appreciate all of your time and effort in helping us achieve our goal of providing a quality educational program for our members at this event.

The feedback we have received, both verbally and from the written evaluations, has been outstanding. I've attached a consolidation of the written evaluation results for your review. On a scale of 1 (not satisfied) to 6 (extremely satisfied), ratings were perfect in every category. Congratulations on an outstanding job!

I trust you enjoyed your participation at our Convention as much as we enjoyed having you. Although our schedules didn't allow us too much time to talk, it was a pleasure having you join us. You were key to our program's success.

Thanks again, Susanne. If there is ever anything we can do for you at the Association, please let me know.

Cordially,

Erin K. Benitez, CAE Executive Vice President